MorCare™ Patient Safety and Risk Management

Reduce adverse events and improve patient, staff and visitor safety.

PATIENT SAFETY + RISK MANAGEMENT	INCIDENT REPORTING	LIABILITY CLAIMS MANAGEMENT	DASHBOARDS + DATA ANALYTICS

The shift to population health management and value-based purchasing, including bundled payments, requires that hospitals improve patient safety and quality of care. Healthcare providers must be able to identify, assess, monitor and minimize risks proactively. Now, it's more important than ever to avoid situations that could result in injuries, liability claims and financial loss.

MorCare Patient Safety and Risk Management enables hospitals to track and monitor all incidents and patient safety events as they occur, including falls, medication errors, patient concerns and more. Our software provides the critical framework for managing process improvements that promote patient, visitor and employee safety. We also enable your organization to manage liability claims as they occur.

Included in the module
Real-time incident reporting | Worklists for reviews and tracking | Liability claims management

e: sales@morcarellc.com
w: www.morcareLLC.com

Incident Reporting
Empower a culture for patient, staff and visitor safety as a priority.

Ease and accessibility of our tool encourages and enables staff to complete incident reports in real-time from anywhere within the organization. Hospitals configure MorCare's Patient Safety and Risk Management system to refer incident reports to nurse managers and other department leaders for additional documentation.

When staff members enter an incident report (either anonymously or identified), MorCare automatically refers it to the risk or patient safety manager. Hospitals can configure the software to notify others in the organization and track their input and interventions in a secure environment. The system also provides routine trend reports by unit and service, allowing nurse managers to view trends on reported incidents.

Key features

- Customize the creation of reports with user-configurable wizards for data entry
- Ability to document anonymously
- Immediate routing to risk managers, nurses and other department leaders
- Additional email routing based on individual safety events or types
- Email notifications instantly sent with important incident detail information and level of severity
- View incident details in emails on any device (does not include HIPPA protected information)
- Customized assessments within the reports to help identify root cause
- Use or incorporate our gold standard incident report in the AHRQ format
- Easily attach photos or documents within an incident report
- Ability to associate and/or merge incidents within the system
- Data analytics dashboard offers ability to identify remedial measures and enables you to further investigate root cause through analysis
- Can use the system's key word search feature to quickly locate specific incidents

Patient Safety and Risk Management Work List and Reviews
Document, track, monitor, review, act, improve, repeat.

MorCare's system enables hospitals to record each new incident and document all required details related to ongoing risk or safety investigations. Users can define an unlimited number of incident types, including falls, medication errors, patient complaints, safety issues and surgical events. Incidents can be specific to patients, visitors, staff or others.

Organizations can track incidents in several dimensions, including the incident category, location, service unit, shift, and more. All incidents reported are immediately added to the work list where patient safety, risk managers and staff can track, review, and further investigate each case to gather additional and necessary information. This allows you to better understand the case, determine root causes, and use the data analytics to help detect areas where corrective measures are needed.

- Configurable work list that is designed specific to your organization's needs
- Enhanced workflow with the ability to refer cases to others, including nurse and department managers, for additional data collection or review
- Integrated risk management work list to track reviews
- Automated reminder notifications for outstanding incident reports
- Useful metrics that drill down on data analytics through interactive dashboards
- Instantly receive email alert notifications for newly reported cases

Liability Claims Management
Access, document, alert, manage and monitor claims with ease.

Hospitals can access and effectively manage current and historical liability claims information from start to finish. The financial impact is also monitored and supported by a financial claims summary, including running balances related to expenses and indemnity reserve amounts, and it tracks and logs any payments made.

Organizations can document patient and nonpatient claims and track information such as:

- Claim notification and injury details
- Insured and uninsured defendants
- Allegations
- Monetary demands
- Indemnity and expense reserves and payments
- Court proceedings and outcomes
- Financial impact, running balances, payments due and made

Key features

- Configurable liability claims work list
- Easy online review of all claim's details
- Standard and ad hoc reporting options with interactive ad hoc dashboards

Dashboards and Analytics
Metrics Matter. Drive impact and continuously improve by being a data-driven organization.

MorCare features point-and-click, interactive dashboards that give your organization visual, deep-dive analysis options to help provide data-driven decision support. This is paired with our robust MorCare Analytics standard and ad hoc reporting tools to deliver the clarity and answers you need.

In our incident reporting system, you can use your organization's data analytics to drill down and apply the 80/20 rule. This actionable information provides visuals and reports to help leadership better understand trended volumes and contributing factors for reported incidents. The dashboards also allow organizations to gain valuable insight and visibility for the entire organization into key safety issues, thus providing direction for making organizations safer places for patients, families, visitors, and staff.

In addition, our software integrates SAP® Crystal Reports® and SAP BusinessObjects™ Web Intelligence® for standard and ad hoc reporting.

Enterprise Solutions
Empowering collaboration. Optimizing Outcomes.

MorCare's Patient Safety and Risk Management system can stand alone or integrate with MorCare's other enterprise solutions in Quality and Care Management. We also offer a stand-alone solution, morCareConnect that helps facilitate post-acute referrals and close gaps in the transition of care process.

ABOUT MORCARE LLC

MorCare is proudly a part of Harris Computer Systems, a leading provider of healthcare software solutions in North America and across the globe. We operate as an independent business under the Harris Healthcare Group. We have been providing extraordinary products for over 30 years.

MorCare's care management solutions help healthcare organizations manage the transition to value-based care while improving patient outcomes, satisfaction, and safety. We do this by providing exceptional care, quality, and patient safety and risk management solutions to the healthcare industry.

CONNECT WITH US

www.MorCareLLC.com | sales@morarellc.com
LinkedIn: company/morcarellc

SCAN TO LEARN MORE
1. Open your camera app
2. Hold your device so the QR code appears in the app's viewfinder
3. Tap the notification to go to the MorCare webpage

morcare™
a Harris Healthcare company